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CUSTOMER SERVICE REPRESENTATIVE

Customer Service Representative with year of experience in telephone customer service, including sales, tech support, and customer care. Familiar with major customer service software, conflict resolution, and possess a positive attitude. Aiming to use my proven skills to effectively fill the managerial role in your company.

* Handle 90+ calls daily, with duties including signing up new customers, retrieving customer data, presenting relevant product information, and cancelling services
* Trained two new employees in how to use our system, entering customer data and organizing customer interaction logs

2019 - 2020

CUSTOMER CARE SPECIALIST /  *Co.* *stock markets*

about me

+380973008392

Kharkiv, kharkiv region

contact

bogdanbrohovetsky@gmail.com

EDUCATION

SKILLS

COMPUTER SCIENCE  
*Kharkiv National University of radioelectronics*

*Kharkiv  
2013*

Dependability

Microsoft Office Suite

Excellent Communication Skills

Communication

Problem Solving

Communication

professional experience

Linked <https://www.linkedin.com/in/bohdan-brokhovetskyi-20b741194/> in.com/in/username